

HOUSING AUTHORITY OF MONROE COUNTY
PUBLIC HOUSING
1055 WEST MAIN STREET
STROUDSBURG PA 18360-1419
(570) 421-7770/FAX 424-9710

4/9/2020

Public Housing/Tax Credit Residents

Following guidance from the CDC and local/state government, the Housing Authority of Monroe County is implementing the following temporary measures to help prevent the spread of the COVID-19. These temporary measures are necessary to prioritize the safety of our staff, participants, and community members but may cause some delay in services.

1. Drop box

A large drop box is located outside the HAMC offices for your convenience to pay rent and/or return any necessary documents to complete your re-certifications, or correspondence to the office.

2. Payment Portal

An online payment portal is being offered for your convenience. A separate letter is being sent to you with the details. You can access the portal on the HAMC website <http://www.housingauthoritymonroecounty.org/>.

3. Work Orders

Work orders will continue to be done on an emergency basis only. You can call the main number to leave a message with the answering service and Maintenance will be contacted.

4. Reporting Loss of Income:

Use the HAMC link to complete the Self-Certification form and submit to the Housing Specialist <http://www.housingauthoritymonroecounty.org/>

Residents must continue to abide by the terms of their lease agreement. Residents must continue to:

- Pay their rent on time and abide by the terms of their lease.
- Comply with reexamination processing and reporting requirements by supplying documentation in accordance with their lease.
- Complete critical participant functions via email, mail or fax, e.g. Recertification's, Report Change in Family Circumstances and Submit Documentation.

We apologize for any inconvenience, and we thank you for your patience and support during this time. Please contact the office by emailing your Housing Specialist or Deputy Executive Director using the contact information below:

Stephanie Jones:

Housing Specialist – Public Housing

sjones@housingauthoritymonroecounty.org

Lisa Collazo:

Housing Specialist – Tax Credit Developments

lcollazo@housingauthoritymonroecounty.org

Joanne Bills

Deputy Executive Director

jbills@housingauthoritymonroecounty.org

Sincerely,

Joanne Bills

Deputy Executive Director